

## **POSITION DESCRIPTION**

Position	Court Services Team Member (Laver Cup 2024)
Role	Responsible for maintaining the match courts, practice courts and their surrounding areas. Providing a safe and clean environment for players (and their extended teams), whilst ensuring that the necessary stock & equipment is in place.
Responsibilities	<ul> <li>Provide a professional service to players and teams when they are using the courts.</li> <li>Ensure that practice courts are staffed and setup on a daily basis with balls, towels, water, and warm up equipment in the practice court area.</li> <li>Tidying up after each practice and resetting for the following session.</li> <li>Ensure that the match court is setup for each match with balls, match towels, fruit, drinks and any other necessary equipment in the arena – ready for TV &amp; spectators.</li> <li>Work with the court services supervisor and an external company to blow the court after each match (and potentially during the match if required). In addition, tidying of the court surround, on-court player benches, team benches and towel laundry.</li> <li>Undertake ad hoc duties during the match such as running rackets for restringing.</li> <li>Helping to maintain the integrity of the court areas, by ensuring only those with appropriate access are present and to alert supervisors if not.</li> <li>Assist with any ad hoc duties as requested by the court services supervisor.</li> <li>Be on-hand for setup and ops running during the event - such as moving equipment, stocking up, tidying of BOH areas and assisting the operations team.</li> </ul>
Benefits	Uniform Accreditation Onsite meals
Work Location	Uber Area, Berlin
Work Schedule	Unrestricted availability between 15 <sup>th</sup> & 22 <sup>nd</sup> September 2024. Mixture of early, mid and late shifts between 8am-midnight.
Knowledge, Competence and Attributes	<ul> <li>Experience of working in a live events or sporting environment.</li> <li>Knowledge of tennis, including match scoring, on-court etiquette and being familiar with the players / teams at Laver Cup 2024.</li> <li>Able to work quickly and professionally in a highly visible environment.</li> <li>Acting in a professional manner towards high profile players, captains and coaches, assisting with their request wherever possible / appropriate.</li> <li>Able to undertake physical workload including some heaving lifting.</li> <li>A flexible approach to work is required. The ability to react to last minute schedule changes and with a wide variety of tasks, is crucial.</li> <li>Not afraid to ask questions when unsure and raise concerns when in doubt.</li> </ul>
Reporting To	Court Services Supervisor / Tournament Operations Lead